

**TERMS OF REFERENCE FOR INDIVIDUAL CONSULTANT-
“Undertaking a need assessment on GBV APP for prevention and services in Cambodia”**



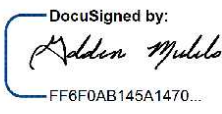
TERMS OF REFERENCE (to be completed by Hiring Office)	
Hiring Office:	CAMBODIA COUNTRY OFFICE
Background	<p>In Cambodia, over 30 per cent of women have ever experienced physical, sexual or emotional intimate partner violence in their lifetime, and about 49 per cent of these GBV survivors and victims reported that they never talked about it to anyone. Particularly, the female factory workers and young people are the most vulnerable population that are facing violence including harassment.¹ According to the Cambodia Youth and Adolescent Report in 2020, 39 percent of young people aged 15 to 24 reported having witnessed physical violence in their community in the past 12 months, and 12 per cent reported having experienced some forms of abuse.</p> <p>In addition, the escalation of violence against women and girls during the COVID-19 pandemic is of continuing urgent concern. Survivors are now seeking for more help. The number of calls to violence hotlines have increased 7 times higher in March 2021 when the national lockdown started compared to before November 2020.² As such, a more user-friendly system for survivors and victims needs to be put in place in order for a more effective service to be provided in such a way that would enable them to receive information and use the helpline to receive services they need.</p>
Rationale and Purpose of consultancy:	<p>Rationale:</p> <p>The proliferation and innovative use of digital technology give young people, women and girls more opportunities than ever before. In the context of Cambodia, approximately 60 per cent of young people aged 15-24 have access to mobile phones and regular access to the internet in urban areas. 90 per cent of young people reported they stay connected with friends and relatives through social media and messaging apps. For vulnerable women and girls including GBV victims, it is proven that a simple low-cost ICT tool can play a key role as a safeguard, such as a solution to prevent violence or harassment, or used as a safety alert system to protect victims from the perpetrator. However, unequal access to technology in the context of gender, geography and socio-economic conditions deters them from leveraging the technology solutions. For instance, one study in 2020 found that there is ‘a gender digital divide’, particularly among Cambodian factory workers that compromises education opportunity, access to the latest COVID-19 information and access to business support measures. Given the current situation of COVID-19</p>

¹ CARE Rapid Gender Analysis for COVID-19, May 2020, CARE

² COVID-19 socio-economic impact assessment in Cambodia, May 2021, (joint assessment with UNICEF, UNAIDS, UNFPA, UN Women and WFP

	<p>pandemic, UNFPA would like to support the government in developing the Safe APP to tackle the sexual harassment and GBV in the work place.</p> <p>Purpose: To define and assess the mobile app functionality, contents that are suitable for providing information and services and protect women and girls from GBV and harassment in Cambodia.</p>
<p>Scope of work:</p> <p><i>(Description of services, activities, or outputs)</i></p>	<ul style="list-style-type: none"> ▪ Prepare an inception report, including lessons and challenges ▪ Conduct literature review on related apps and their contents; ▪ Identify key existing relevant apps in the country and globally, including lesson learnt from their projects ▪ Identify key contents for this APP ▪ Conduct assessment and analysis on Referral mechanism and Referral service mapping in the country particularly in Phnom Penh ▪ Develop questions guides in line with the principle of people centre approaches ▪ Develop the question guide based on UNFPA's and SAFE APP Working Group on APP development's inputs and comments. (UNFPA will provide the connection to the Working Group) ▪ Undertake interviews (individual and focus group discussion) with key relevant stakeholders (15 persons), GBV services providers (10), possibly with a small number of factory worker (10 persons) and students (6 persons)) in Phnom Penh (in-person, FGD, or virtual based on the context allowed) ▪ Prepare a draft report for UNFPA and the Working Group to review (App functionalities and technology needs suitable contents with type (form?) of information (article, videos, gaming, forum, Q&A etc.) all recommendations with scaling of feasibility and priority. ▪ Conduct a consultative workshop with key stakeholders to get the feedback on the draft findings ▪ Finalise the draft report based on the comments and feedback of UNFPA and Working Group on APP development and other stakeholders
Duration and working schedule:	<ul style="list-style-type: none"> ▪ March~30 April 2022 (30 Working Days)
Place where services are to be delivered:	<ul style="list-style-type: none"> ▪ Phnom Penh based or virtually, and with physical and virtual outreaches
Delivery dates and how work will be delivered (e.g. electronic, hard copy etc.):	<ul style="list-style-type: none"> ▪ Inception report including question guides ▪ Draft report based on the field data collection ▪ Final report based on the inputs and feedbacks of UNFPA and SAFE APP Working Group
Monitoring and progress control, including reporting	<ul style="list-style-type: none"> ▪ On a regular basis through face-to-face and/or virtually. ▪ Final report with list of interviewees

requirements, periodicity format and deadline:	
Supervisory arrangements:	<ul style="list-style-type: none"> ▪ Gender/R&H Analyst and M & E Analyst and Donor Analyst
Expected travel:	Around Phnom Penh and interview with garment factories workers, university, GBV service providers, and key stakeholders
Required expertise, qualifications and competencies, including language requirements:	<p>A) Education</p> <ul style="list-style-type: none"> a) Advanced university degree in gender, social work or related social sciences and at least 5 years of work experience conducting evaluation/research studies and preparing reports. <p>B) Work Experience and Technical Background</p> <ul style="list-style-type: none"> a) At least 10 years' experience in research and/or data analysis in gender development areas or other relevant social sciences; b) Good analytical and report writing skills, especially analysis of technology; c) Knowledgeable on development content relevant with subject of the Gender/GBV APP d) Ability to form a small research/existing team to undertake an evolving process of interview and FGD to support and collect information. e) Knowledge of Strong substantive and programme background in working with various stakeholders at the national and sub-national level as well as well as vulnerable population f) Experience in undertaking programme evaluation, particularly in the gender, with the government, non-government stakeholders; g) Excellent written and verbal communication skills, with strong interpersonal and presentation skills; h) Ability to engage with representatives, international and local agencies as needed; i) Strong negotiation and analytical skills with ability to navigate challenges in completing tasks and deliverables in a timely manner; j) Experience with UN agencies, government, international and national NGOs, and local authorities desirable; and k) Knowledge on integrating mobile technology into gender/health programs are assets <p>C) Languages</p> <p>Fluency in English with basic understanding of the Khmer language is preferable.</p>
Inputs / services to be provided by UNFPA or implementing partner (e.g support services, office space, equipment), if applicable:	<p>The UNFPA Country Office will provide appropriate references and connections where available and possible to assist this assessment.</p> <p>Payment Timelines:</p> <ul style="list-style-type: none"> ○ The first payment (30%) will be paid upon acceptance of the interception report

	<ul style="list-style-type: none">○ The final payment (70%) will be paid upon acceptance of the final report
Other relevant information or special conditions, if any:	Because of the prolonged Covid-19 pandemic, which still causes a challenge for cross-border travels, the recruitment would be only open to in-country individual consultants either national or international residing in the country.
Funding Code: WES01	
Signature of Requesting Officer in Hiring Office: Gender/R&H Analyst  Date: 31 January 2022	
Reviewed by: Tum MAY, Assistant Representative  Date: 1 February 2022	
Seen and approved: Golden Mulilo, Country Representative a.i.  Date: 01-Feb-2022	